

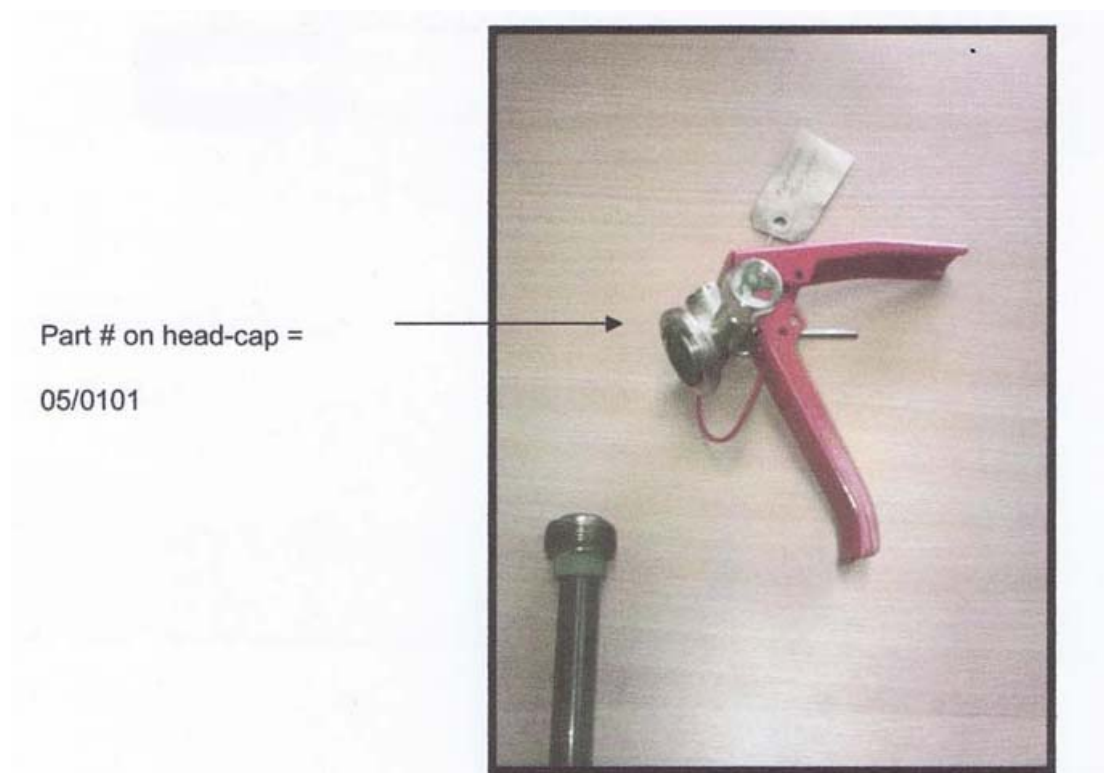
## Memo-Servicing & Technical Info

From: The National Office

Date: Mar 2011

Number 77

Product alert:- FireMaster EW9000 9L water



The above Picture is a head-cap from a FireMaster 9L water extinguisher EW9000 manufactured in 2005.

Member reports that 'their technician was called to a client's premises to recharge the above unit due to pressure loss. On inspection he noticed that the O' ring had been slightly pushed out from below the head-cap and then continued to de-pressurize the unit. When removing the head-cap it fell away from the body of the extinguisher due to a crack on the casted part of the assembly between the first and second threaded grooves.'

Please proceed with caution if finding the above Firemaster extinguisher and as with any unit that may give you cause for concern please follow the recommended procedures when servicing/discharging. Given the date of manufacture, 2005, your technicians may find the above as units that require an extended service. However, as previously stated, Firemaster ceased to trade in 2007 and parts may not be available.