

# For the urgent attention of Fire Alarm Service and Maintenance companies

## Mandatory upgrade to **AirSense®** aspirating smoke detectors (and variants)

Kidde AirSense has discovered two firmware issues affecting some of its aspirating smoke detectors that could prevent them from reporting a laser head malfunction and/or result in a gradual loss of sensitivity over time.

As these detectors play a key role in critical life safety systems, we are in the process of carrying out a mandatory remediation programme involving our aspirating smoke detectors to resolve these issues.

As part of this remediation programme, aspirating detectors manufactured between January 2001 and December 2012

(inclusive) will require corrective action at the next scheduled maintenance visit.

The date of manufacture is indicated on the product label with the marking DoM, in the format MM/YY.

The pictures below show the AirSense Stratos® variants of the product range. There are also other branded versions in the field, including the Kidde® Senator™, Ziton® LaserSense™ and Chubb® Atmosfire® detectors (this list is not exhaustive), which look very similar but contain different color and style of marking on the front of the detectors.

### Smoke detectors affected by this upgrade (only Stratos variants shown)



Stratos EX



Stratos Nano



Stratos Micra 25



Stratos Micra 100



Stratos HSSD 2



Stratos HSSD 2



Stratos HSSD 2



Stratos HSSD 2



Stratos HSSD 2

Fire alarm service and maintenance companies who maintain the affected products should please contact us and we will provide EPROM upgrade kits.

At Kidde AirSense, we pride ourselves on impeccable product quality and strong customer relations.

Please know that we remain committed to uncompromised product excellence – not only at installation time, but throughout our product service life as well. We appreciate your support. If you have any questions in the meantime, please contact us.